

PRESS RELEASE
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**CITILINK IMPLEMENTS CIRCULAR LETTER OF THE MINISTRY OF TRANSPORTATION
NUMBER 21 OF 2022**

Tangerang, 9 March 2022 – Citilink has implemented new policy, following the issuance of Circular Letter of the Indonesian Ministry of Transportation Number 21 of 2022.

“Citilink have fully supported Indonesian Government policy for dropping the antigen or PCR requirement for the fully-vaccinated domestic travellers. We hope that this policy can provide ease and comfort for people’s mobility, especially to those who are about to travel by air,” President & CEO of Citilink Dewa Kadek Rai said in Tangerang, Wednesday (9/3).

Travelers using public transportation modes from and to regions across Indonesia are subject to the following provisions:

- i. Domestic travellers who have received the second vaccination dose or the third vaccination dose (booster) are not obligated to show a negative result of RT-PCR or rapid antigen test;
- ii. Domestic travellers who have received the first vaccination dose must show a negative result of RT-PCR test taken within 3 x 24 hours or rapid antigen test taken within 1 x 24 hours before departure as a travel requirement;
- iii. Domestic travellers with special medical conditions or comorbidities that prevent them to be vaccinated must show a negative result of RT-PCR test taken within a maximum period of 3 x 24 hours or rapid antigen test taken within a maximum period of 1 x 24 hours before departure as a travel requirement and are required to show a medical certificate from a government hospital stating that the travellers have not been and/or cannot be vaccinated against COVID-19; or
- iv. Domestic travellers under the age of six can travel with a travel chaperone and strict observance of health protocols.

Citilink also remind passengers to follow the newest rule to fill in the electronic Health Alert Card (e-HAC) form through PeduliLindungi apps before checking in at the departure airport.

Citilink always implements strict health protocols in all its flight operational lines, from pre-, in-, to post-flight by referring to the health protocol provisions set by the government to ensure that all flights run optimally while prioritizing security, safety and convenience for all customers.

About Citilink

Citilink is a subsidiary of Garuda Indonesia Group, serving flights with the system of connecting cities.

As proof of its success and ongoing commitment to improving customer service, Citilink received several awards such as Top IT Implementation Airlines Sector from the Ministry of Communication

and Information Technology (2017), the Transportation Safety Management Award from the Ministry of Transportation (2017), a four-star accreditation from world aviation industry rating agency, Skytrax for two consecutive years from 2018, TripAdvisor Traveler’s Choice Award for three consecutive years from 2018, the 4-Star Low-Cost Airline predicate from Airline Passenger Experience (APEX) for the third time, the 5-Star COVID-19 Airline Safety Rating predicate from Skytrax (2021), as well as various other prestigious awards.

For more information about Citilink, please visit www.citilink.co.id, Facebook FanPage Citilink, Twitter @citilink and Instagram @citilink.

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