

PRESS RELEASE
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CITILINK/JKTDSQG/SP-40004/0422

CITILINK OPENS NEW ROUTE SURABAYA-SUMENEP VV. AND BALIKPAPAN-TARAKAN VV.

Tangerang, 29 April 2022 – Citilink enhanced interregional connectivity by opening two new routes namely Surabaya-Sumenep vv. and Balikpapan-Tarakan vv. starting today.

“The new routes are Citilink’s commitment in improving the transportation accessibility, especially air transportation so people can travel in a shorter time and more efficiently,” President & CEO of Citilink Dewa Kadek Rai said in Tangerang, Friday (29/4).

Dewa added that the opening of the new routes which coincide with Eid Al-Fitr 2022 peak season is expected to accommodate people’s needs, especially ones who travel to their hometown to celebrate Eid-Al Fitr.

Surabaya-Sumenep vv. flight will operate every Friday and Sunday, while Balikpapan-Tarakan vv. flight will operate every Monday, Wednesday, Friday and Sunday using ATR 72-600 aircraft.

Following is the flight schedule:

Route	Flight Number	ETD*	ETA**
Surabaya – Sumenep	QG 1504	09.45	10.35
Sumenep – Surabaya	QG 1505	11.00	11.45
Balikpapan – Tarakan	QG 1400	11.00	12.35
Tarakan – Balikpapan	QG 1401	13.00	14.45

*ETD: Estimated Time of Departure (Local Time)

**ETA: Estimated Time of Arrival (Local Time)

Citilink always implements strict health protocols in all its flight operational lines, from pre-, in-, to post-flight by referring to the health protocol provisions set by the government to ensure that all flights run optimally thus people can travel safely and healthily.

About Citilink

Citilink is a subsidiary of Garuda Indonesia Group, serving flights with the system of connecting cities.

As proof of its success and ongoing commitment to improving customer service, Citilink received several awards such as Top IT Implementation Airlines Sector from the Ministry of Communication and Information Technology (2017), the Transportation Safety Management Award from the Ministry of Transportation (2017), a four-star accreditation from world aviation industry rating agency, Skytrax for two consecutive years from 2018, TripAdvisor Traveler’s Choice Award for three consecutive years from 2018, the 4-Star Low-Cost Airline predicate from Airline Passenger Experience (APEX) for the third time, the 5-Star COVID-19 Airline Safety Rating predicate from Skytrax (2021), as well as various other prestigious awards.

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